



Smart Serve Course Overview

The Smart Serve program is designed to promote responsible alcohol beverage service. It is for servers, bartenders, door staff, security, golf course marshals, managers or anyone who will be working in areas where alcohol is sold and served under a Liquor Sales License or a Special Occasion Permit. This is a program of certification through the Hospitality Industry Training Organization of Ontario.

Smart Serve covers topics such as:

- Types of Licenses
- Legal rights, responsibilities and liabilities
- Facts about alcohol
- How alcohol works in the body
- Signs of intoxication
- Forms of Identification
- Prevention and Intervention techniques

A score of 80% or higher is required to pass the Smart Serve test. One free re-test opportunity is available for participants. A Smart Serve Certificate will be provided within 4 to 6 weeks upon successful completion of the course.

Cost: \$60.00 (Course Materials and HST included)